

Strategic Initiative - Human Services

To facilitate partnerships which set priorities, establish coordinating structures, and secure funding sources to plan and implement integrated human services which meet the needs of the community.

Community Outcomes and Measures:

- Establishment of a community alliance to coordinate the provision of human services.
 - Percentage satisfied that Community Alliance meeting objectives
 - By-laws adopted
 - Percentage of member organizations participating in scheduled meetings
 - Set of community outcome indicators adopted
 - Number of successful joint ventures
 - Percentage of legislative priorities successfully pursued
- More efficient utilization of Social Services staff resources.
 - Percentage of clients satisfied with availability and accessibility of services
 - Cost per service unit delivered
- Transformation of Grant in Aid program to serve as an instrument of BCC policy and priorities.
 - Percentage of customers satisfied with programs and services funded through GIA program
 - Degree of alignment between Community Alliance and BCC prioritized expected outcomes
 - Degree fiscal resources aligned with established priorities
 - Degree services purchased aligned with BCC's established priorities