



## ***Mission***

The Mission of Sarasota County Government is to provide and enhance quality programs, services, and facilities that reflect the goals of the community while always promoting health, safety, public welfare and quality of life for our citizens.

## ***Vision***

Customer focused, continuously improving, accountable team.

## ***Values***

***Customer Service:*** Our customers come first and we strive to serve them in a friendly, fair, respectful and cost-effective manner.

***Cooperation & Teamwork:*** We work together to achieve common goals; looking beyond self-interest, remaining helpful in difficult situations, encouraging compromise and positive change, and recognizing that a common commitment leads to organizational excellence.

***Honesty & Integrity:*** We speak and act truthfully, acknowledging mistakes, keeping commitments and avoiding silence when it may be misleading.

***Quality:*** We strive to improve continuously.

***Stewardship:*** We seek the greatest return on investment through management of public resources.

***Innovation:*** We encourage a work environment that supports and fosters non-linear thinking, calculated risk-taking and creativity.

***Accountability:*** We are individually and collectively responsible for our behavior and performance.

## ***Goals***

***To build credibility with the public*** by creating a customer focused, simple and accountable organization offering opportunities for public involvement where beneficial to good governance.

***To create a simpler organization*** that is smaller and more accountable, easier for the public to understand, which encourages internal communications and therefore creates opportunities to improve work flow.

***To create a motivated staff that is responsible and accountable,*** having been provided with the tools (training, analytical methods, work space, technology and professional development) to leverage the opportunities for improved workflow provided in a simpler organization.

***To build a foundation of technology*** upon which to place the framework of an empowered staff, providing the technical tools to leverage even more performance from improved work flow, using automation to assist in managing records for better public accountability.